

# Patient Portal Authorization



## What is the Patient Portal?

The Patient Portal is a web-based system that allows for secure communication and transfer of information between Hematology Oncology Associates and the patient.

Our Patient Portal provides a secure method of messaging to ensure your privacy is in compliance with Federal and State regulations.

Our secure website offers many convenient features that can save you time.

- Request an Appointment Change
- Request a New Appointment
- Ask a Question about a Billing or Benefits Issue
- Request an Address/Phone Change
- Receive Clinical Summary From Your Last MD Visit
- Ask a Prescription question
- Ask a Question about Test Results

***\*\*Call us with any symptom related issues.\*\****

What you can see on the patient portal:

- MD Office notes
- Pathology Reports
- Radiology Reports
- Lab results (HOA drawn only)
- Patient education materials
- Upcoming appointments

*Change your email address option for portal*

**In the event of an emergency dial 911. Do not use the Patient Portal.**

**Response Time** –*site is monitored during our normal business hours only.*

Please do **not use the Patient Portal for urgent** messages or any symptoms related concerns.

Please call us at (315)472-7504.

**Give us your email address, we will send you an email with a link to join our Patient Portal.**

Once you have created your account,  
go to [www.hoacny.com](http://www.hoacny.com)  
and click on "Patient Portal" to access your account.



**Authorization For Disclosure of Protected Health Information to Patient Portal**

I Hereby authorize Hematology-Oncology Associates of CNY to use/disclose my individually identifiable health information to the Patient Portal (which may include information concerning treatment for drug/alcohol abuse, mental health, HIV status, or genetic testing records, if applicable).

- I understand that I may refuse to sign this authorization.
- I understand that I have the right to revoke this authorization at any time by writing to HOACNY.

**Protecting Your Private Health Information and Risks**

We understand the importance of privacy with regard to your health care, and will continue to protect the privacy of your medical information. A secure web portal is a type of webpage that uses encryption to keep unauthorized persons from reading communications, information, or attachments. By giving us your email address below, we will be able to send you a link to create an account. Protect your username and password information as you would protect your banking information. Safeguard this information so that only you or someone you authorize has access to this information.

**My signature below acknowledges that:**

- I have read and understand the information contained in the consent form and that I consent to electronic communication through the Patient Portal with personnel of Hematology Oncology Associates of CNY.
- I have received information on how to access my health information online.
- I understand that such electronic portal communications may contain medical information about me and concern matters regarding my health care.

DOB: \_\_\_\_\_ Printed Name: \_\_\_\_\_

Email address: \_\_\_\_\_ @ \_\_\_\_\_

No Email Address/ Declined  Note: If Declined, you may opt back in at any time.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Office use—

I have authenticated the identity of the person named on this authorization form:

Patient ID # \_\_\_\_\_

Picture ID  Person known to me  Other (specify) \_\_\_\_\_