



Hematology-Oncology Associates of CNY

Personalized cancer care –
when you need us, where you need us.

315.472.7504 | hoacny.com

Patient Newsletter November 2023

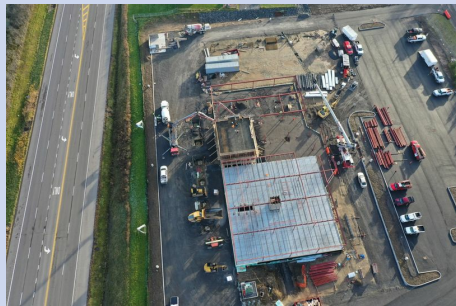


At this time of giving thanks, we are reminded how very grateful we are for you, our patients, along with our physicians and staff!

Two of the many other things we are thankful for this year, include:
Winning first place in the [syracuse.com Readers Choice Awards](#)
(Thank you for voting for us!)

AND

The ongoing construction on our new Comprehensive Cancer Center in Camillus!



<<<< Check out this in-progress aerial view!

We are on schedule to open in September 2024 at 5490 Cobble Way, Camillus, NY 13031. This center will replace our current Onondaga Hill offices, joining our Auburn and Brittonfield locations.

Some fun facts about the construction:

- The crane being used to place the structural steel is 198 feet high.
- 7 million pounds of concrete will be used on the entire building.

FORGOT YOUR PATIENT PORTAL PASSWORD?

- 1 It's easy to fix. Just click the "I forgot my password" button below the log in screen.
- 2 The next screen that comes up will ask for your email address. Type that in and click the blue box below.
- 3 Then check your email for the link to reset your password

CareSpace

Log in

Email

Password

[I forgot my password](#)

CareSpace

Reset password

Email

DID YOU KNOW THAT HOA IS AN ASCO-CERTIFIED ONCOLOGY MEDICAL HOME?

This national designation means we are committed to providing as many of the services that you need for your care as possible. We will coordinate care with your primary doctor and other specialists when you need care that we cannot provide. We even have a [chronic care management program](#) if you need that.

As your medical home you should call us first at 315.472.7504 for any concerns, symptoms, questions or problems that arise. We have oncology trained nurses who will figure out how urgently you need to be seen. If you need to be seen today, we will make that happen. If you require hospitalization, or you have an emergency that we cannot manage, we will help expedite your care by notifying the hospital.

Our team cares for you from the moment of diagnosis throughout the course of the disease and survivorship by:

- Listening to your personal needs and goals
- Helping you understand your type of cancer and answering your questions
- Talking with you about your treatment choices
- Coordinating and keeping track of your care, treatment and medications
- Working with you to improve your quality of life, managing your pain and symptoms
- Taking care of you when you are sick
- Providing you with a summary and follow-up care plan upon completion of treatment

What you can do to help us help you:

- Call us early in the day if you are sick, concerned or experiencing symptoms or problems
- Bring a list of your questions to your appointments
- Bring your prescription medications, over the counter medications and vitamins
- Tell us whenever there is something that you don't understand
- Tell us when you see your other doctors



with Dr. Steven Duffy



with Dr. Kavitha Prezzano

[Click here](#) to listen to Dr. Duffy on 93Q-FM discuss pancreatic cancer awareness and treatments.

[Click here](#) to watch Dr. Kavitha Prezzano on WSYR-TV 9's *Bridge Street* discuss lung cancer screenings and more.



If you are happy with your care and would recommend our practice, could you please do us a favor and write us a Google review? Just [click here](#). Thank you!

Offices: Auburn - East Syracuse - Onondaga Hill | 315.472.7504 | hoacny.com

