



Thank you, Jeff!



December 2023

Congratulations to our 2023 HOA Spirit Award Winner - Jeffrey Bennett!



This peer-nominated honor is earned by consistently

demonstrating examplary team spirit, passion for excellence & commitment to our mission.

Fondly called "The Mayor of OH," Jeff is the Team Leader for the Front Desk at our Onondaga Hill (OH) office. He knows every patient by name and gives them his undivided attention. He is known throughout HOA for his positive attitude, his willingness to help in any situation and, particularly, his kindness.



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Fighting for Cancer Patients with The Community Oncology Alliance **Patient Advocacy Network**





Helping Patients' Voices Be Heard

Chelsea Klock, RN, OCN knows the patient-centered, personal care we provide sets us apart from other care settings. That's why,

when given a chance to lead our Community Oncology Alliance Patient Advocacy Network (CPAN), she stepped up to advocate for independent community cancer care.

In a new video with the Community <u>Oncology Alliance</u>, Chelsea explains how she helps our patients make their voices heard where they matter most.

"Leading this CPAN chapter is about making sure those most affected have a say in policies that impact their cancer care. CPAN offers a community, a movement, and a sense of purpose," says Chelsea. https://www.youtube.com/watch? v=JdNZbKUeN0c

Learn more about COA's efforts and how you can get involved by emailing Chelsea at acny.com

Advocacy Update for Seniors' **Access to Critical Medications**

For the past several months HOA has been working diligently, in conjunction with the Community Oncology Alliance, to get a bill passed in Congress that would restore a doctor's ability to mail prescription medications to patients. The bill is H.R. 5526 - the Seniors' Access to Critical Medications Act of 2023.

We are pleased to report we have reached out to our local members of Congress, Rep. Brandon Williams, Rep. Elise Stefanik, Rep. Marc Molinaro, Rep. Claudia Tenney and Rep. Nick Langworthy to educate them on the bill, and to ask them to be a co-sponsor. They have all responded

positively, and we are thankful for Rep. Langworthy agreeing to sign on as a co-sponsor! All of the members and their staff are in various stages of discussion and we are hopeful that they will all sign on as well.

Click here for a complete summary of the issue.

If you have any questions, please reach out to Jonas Congelli at jcongelli@hoacny.com

Check out our Convenient, New Link to Pay Bill on our Website's Home Page - hoacny.com





2024 is Fast Approaching: Insurance Plans Restart Coverage, Including your Financial Responsibility

Many insurance plans restart with the new year. This means your insurance card will need to be rescanned to your chart for 2024. Our front desk team will ask for your card to scan at your first appointment in 2024. So, please anticipate a little extra time at that visit

Benefits also restart at this time, making you responsible for deductibles, copays, co-insurances & needing to meet your

yearly out-of-pocket maximum. If you have any financial or insurance concerns, please ask to speak with one of our Patient Advocates. They are here to assist with any questions! Financial assistance through foundations, drug assistance programs or additional insurance coverage options may be available to patients. Often there is help available!



<u>Click here</u> to watch our Cancer Genetics Experts on WSYR-TV 9's *Bridge Street* answer your questions about cancer genetics testing.

REMINDER...

Our Supportive Care Services can be scheduled with a simple request to your care team!



Tune in to 93Q-FM to listen to our Social Worker Pam Coffey discuss coping with cancer during the holidays. Look for the complete interview later this month <u>here</u>.



For January - March, 2024 The Young Women's

Nutrition – registered dietitians who are boardcertified in Oncology Nutrition

Social Work - caring for you and your loved ones' emotional and social needs

Cancer Rehabilitation helping you continue pursuing the activities you love

is meeting ONLY on the first Wednesday of the month. Meetings will be 5-6:30 p.m. Jan. 3, Feb. 7, Marcl

> 5008 Brittonfield Parkway, Third Floor East Syracuse, NY 13057

To register Call Pam Coffey at 315-472-7504, ext. 1608 or email pcoffey@

Supportive Oncology Care - to minimize symptoms and side effects of treatment

Chronic Care Management - supporting individuals with multiple illnesses

Survivorship - helping to answer the "what next" question, helping with the transition back to precancer roles, providing a treatment summary and a follow-up care plan

Click here to learn more!

Offices: Auburn - East Syracuse - Onondaga Hill (Syracuse) | 315/472-7504 | hoacny.com

