



Hematology-Oncology Associates of CNY

Personalized cancer care – when you need us, where you need us.

315.472.7504 | hoacny.com



### Chronic Care Management Program Now Available

With more than one chronic medical condition, a recent illness, and/or a new diagnosis, the needs and struggles that patients can have in the home on a day-to-day basis are very real. When you add in healthcare disparities and problems accessing care, literally each day can be a challenge.

That's why we are offering this new chronic care management program. Our purpose is to provide our patients with knowledge, support and resources to manage chronic conditions and improve their quality of life.

To get started, just ask your provider for a referral for chronic care management. Our Chronic Care Manager, Janet Suchewski, BS, RN will be in touch with you.

[Click here to learn more](#)

### The Patient Rx Center: A Key Part of Your Oncology Medical Home

The Patient Rx Center offers two initiatives that support HOA as your Oncology Medical Home

#1 - Our goal is to help each patient obtain a \$0 copay for medications.

To accomplish this goal, our friendly staff:

- Obtain necessary prior authorizations from your insurance company
- Manage medication copay requirements through a variety of funding options
- Work with your Specialty Pharmacy, if required by your insurance company



**On average, The Patient Rx Center annually secures \$11 million in financial assistance on behalf of our patients!**

#2 - The Patient Rx Center team is always available to help you with a medication review to avoid potential duplications and/or adverse interactions of medications.

If you are age 75 and older and/or have six or more medications that you are taking we especially urge you to speak with one of our pharmacists to obtain a review. There is no charge for this service, it is part of our comprehensive care commitment to you.

**The Patient Rx Center is located in our East Syracuse location at 5008 Brittonfield Parkway, and can be reached at 315-472-7504, Option 6 Monday-Friday from 8 a.m. - 5 p.m.**

### FEEDBACK WANTED!

The Patient Rx Center wants to hear from you! If you have used our services or a specialty pharmacy through your insurance company, we would kindly appreciate your [clicking this link to complete a brief survey](#).

### NEW YEAR, NEW SCANNING

Thank you for your patience!

Many insurance plans restart with the new year. This means your insurance card will need to be rescanned to your chart for 2023. Our front desk team will ask for your card to scan at your first appointment in 2023.

Benefits also restart at this time, making you responsible for copays, co-insurance & needing to meet your yearly out-of-pocket maximum. If you have any financial or insurance concerns, please ask to speak with one of our Patient Advocates. They are here to assist with any questions!

Financial assistance through foundations, drug assistance programs or additional insurance coverage options may be available to patients. Most often there is help available!



### HOA BUZZ WORDS

**Adjuvant Therapy** - this is treatment given after a patient's main course of care has been completed. Its purpose is to prevent cancer from coming back by destroying any remaining cancer cells. Adjuvant therapy is usually chemotherapy, radiation therapy, hormone therapy and/or immunotherapy given after surgery.

On the other hand, **neoadjuvant therapy** is treatment given before surgery to shrink a tumor so that it is easier to remove.

